

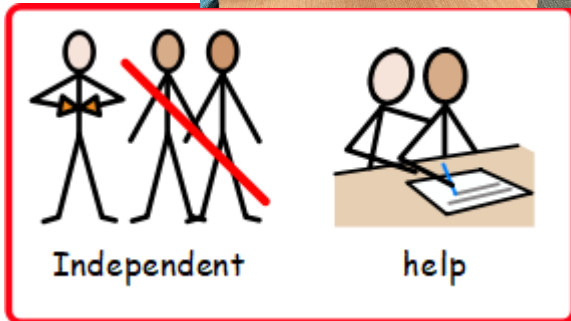
Dispute Resolution

The process of developing an Individual Development Plan (IDP):

- Makes sure the views, wishes and feelings of you and your child or young person are represented
- Helps to overcome concerns and prevent disagreements from arising

Early resolution of any disagreements is best for everyone and can help to avoid stress.

If you are unable to agree about decisions or provision it may be helpful to have independent, impartial help.



Dispute Resolution



For further details regarding concerns about any pupils at West Monmouth School please contact the ALN Department on

01495 762080 Ext 7

Mrs Kathryn Williams: Additional Learning Needs Coordinator
Mrs Tamsin Bennett: Additional Learning Needs Administrator

Alternatively

You may speak to your child's Head of Learning who will liaise with the ALN department.

SNAP CYMRU

Snap Cymru is our Independent Parent Partnership service, free to families and offers impartial, accurate information, advice and support to:

Help bring together all relevant parties;

Support the needs of the child and young person;

Help to achieve early and informal resolution of disagreements through discussion and agreement;

discuss the full range of options



If your concerns or disagreements are to do with a Health service, the Local Authority and the Designated Clinical Education Lead Officer (DECLO) appointed by ABUHB will work together with the local authority, to try to find a solution. Or you can contact the Health Board directly

Information on Putting Things Right can be found at:
<http://www.wales.nhs.uk/ourservices/publicaccountability/puttingthingsright>

01495 745656

